

Core Capabilities

Overview

Ravenglass Technologies, Inc. was founded in 1997 and provides technology consulting and implementation services to medium- and large-sized businesses. Ravenglass focuses on solutions that leverage Internet technology by integrating with existing systems, enabling new capabilities for employees, agents, or consumers.

Internet / Web Solutions

At Ravenglass, we know that the key to any business is satisfied customers. We understand that customers use the Web as a convenient way to find information, research services, and purchase products. We advise our clients that the best way to make your customers happy on the Internet is to provide them with a wealth of easy-to-use and easy-to-find information.

Ravenglass works with its clients to learn how their businesses operate and what information and tools customers need. We leverage existing applications and data sources by integrating them with web application servers and providing secure online access.

Ravenglass understands the importance of providing an effective, usable interface to this information. To this end, we provide design services to maximize the effectiveness of your information presentation, and to make it easy for customers to find what they're looking for.

Executive Technology Planning

Ravenglass can work with a client organization's management to develop a strategic IT plan that complements the goals of the business. Using a methodology modeled on tools from leading IT consultants, Ravenglass catalogs business objectives and derives a plan for using new and existing technologies to meet those goals. With a track record of success in both planning and implementing recommended solutions, Ravenglass can help your business achieve its aims.

Specific Technologies

Ravenglass has many years experience in developing solutions that are tailored to its clients' needs. To that end, our employees have competencies in a broad set of technologies, a subset of which is listed here:

Web and Application Servers	ASP/ASP.NET; PHP; ATG Dynamo; ColdFusion MX; Apache; Microsoft IIS
Databases	SQL Server; MySQL; Oracle; Access
Programming	Perl; Java; XML/XSLT; C; C++
Back-Office	TRAMS ClientBase+; Galileo XML Select
Productivity	Microsoft Office; Dreamweaver MX 2004; Adobe Photoshop; Macromedia Flash